Contractual Guarantees You Can Trust, Experience That Delivers

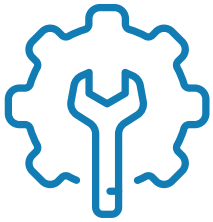
Backed by 45+ years of experience and insights from association attorneys, third-party industry experts, and tens of thousands of community board members, we've designed contracts with transparent guarantees in the three key areas that matter most. Our unique history and expertise empower us to create agreements so impressive, it'll feel like your community wrote them.



Community-Friendly Construction

- 100% Underground Fiber Network
- Dedicated construction oversight
- Fix and repair all landscaping each week
- Weekly project update meetings
- Strategic, minimally invasive techniques utilized

Stress-Free Installation



- Thorough communication plan for residents
- One-visit install of fiber optics and all services
- In-home, one-on-one training at installation
- Configuring of WiFi devices, set-top boxes, and voice remotes
- Easy-to-follow training tools, including brochures and videos
- In-home training during the installation phase

Industry-Leading Support and Service



- Guaranteed speeds and uptime
- Quarterly performance reports provided
- Redundancy to keep your community online
- 100% U.S.- based customer service team
- 1 minute or less average speed to answer
- Virtual tech diagnostics
- Same day/next morning in-home tech support
- Proactive customer support via various channels including SMS, email, and phone

"Our relationship with Blue Stream Fiber is an asset to our community because our residents get reliability, service and support that is above and beyond anything that would usually be expected of a service provider." **- RICH BOBKER, President Kings Point in Tamarac**