Timeline

Ideal timeline to select a service provider and begin transition

24 MONTHS OUT

- Build committee or select designated board members to head solicitation process of new broadband provider
- Begin conducting research on new broadband provider options
- Review current contract. When does it expire? Are there non-renewal elements to consider?

21 MONTHS OUT

- Poll residents
- Determine most important features necessary in potential builk agreement

18 MONTHS OUT

- Collect and evaluate proposals
- Presentations from vendors

14 MONTHS OUT

- Contract negotiations with top two vendors

13 MONTHS OUT

- **Contract signed with selected partner**
- Estimated schedule received

12 MONTHS OUT

- Communicate selected partner to residents and notify of upcoming construction process
- Begin construction

3 MONTHS OUT

- Marketing process begins
- Resident learns details on products and services available
- Resident schedules installation

2 MONTHS OUT

- Installation and activation
- Resident is proficient in using services

LIVE DATE

- All residents have had installation opportunity and are actively using services

POST-LIVE DATE

- Maintenance as usual
- Regular communication to residents