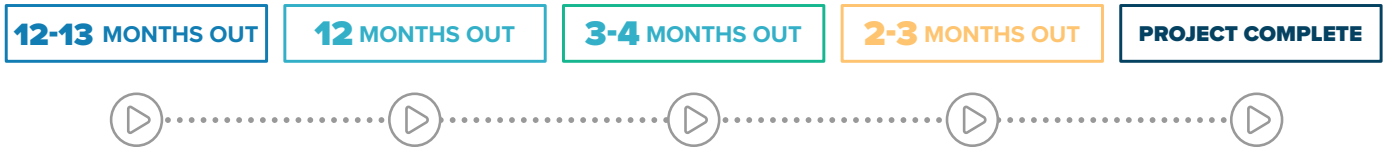
Turnkey Communication Process from Blue Stream Fiber

When choosing a telecommunications provider, it's essential to understand what the transition process will look like for your community. Blue Stream Fiber makes it easy by managing the entire roll-out. The timeline below provides a clear road map of the process, ensuring a seamless transition to Blue Stream Fiber.



New Vendor Confirmed

- Introduction of dedicated launch and support team to the board
- Welcome letter and introduction to the residents
- Townhall meeting to introduce provider and provide high-level project overview

Construction

- Community a-frames
- Construction door tag (with board permission)
- Weekly construction email
- Weekly construction meeting with board
- Dedicated numbers for 24/7 construction response
- Townhall meeting to provide updates

Registration

- Town Hall invite & presentation
- Service & price guide
- Registration invitation & session
- Welcome email

Installation

- Installation appointment & 1-on-1 training
- Education resource flyer
- Welcome kit
- Additional on-site training

Post-Service Installation

- Monthly email
- Ongoing training sessions
- Access to Online Learning Hub
- Quarterly meetings with provider
- Townhall meetings for training and education
- Custom website

All residents installed!