Getting the Most Out of Your TV Service

TV services are essential for many communities, but with rapidly advancing technology, the quality can vary widely between providers. To provide the best entertainment experience for your residents, choose a provider with expert engineering, reliable performance, and innovative features.

STRONG ENGINEERING TEAM

In the past, what mattered was the number of technicians available to provide support to a community. With TV today, what matters is the experience of your provider's Engineering Team.

Your potential provider's team must have a leader with industry recognition for technical acumen. Additionally, you need a team with strong connections to the vendors they utilize to provide your new TV services.

SERVICE FEATURES

The new TV services have amazing features, but some should be mandatory. Be sure that your provider offers services that can be:

- Watched out-of-home on mobile devices or even in secondary residences for seasonal customers
- The ability to use your TV service on additional TVs in your home without paying for extra boxes
- Make sure that they have a robust service that includes Voice Remotes and the ability to watch TV on Apps and Network DVR.

TO MAKE SURE YOUR RESIDENTS GET A PRODUCT THAT WORKS, ASK THESE DIRECT QUESTIONS BELOW TO AVOID SALES TEAM SPIN AS YOU COMPARE PROVIDERS.

1. How long have your leadership and engineering teams had relationships with your video technology partners?
2. Can you access all your DVR features from your house or on the go?
3. Does your TV application work on all devices, and can your recordings be accessed across the board via cloud?
4. Which channels are still viewable through the TV application outside of the home?
5. Are you required to rent additional equipment such as the dongle in order to access the app and experience your video services out of home?